



REDHILL & REIGATE MARLINS SWIMMING CLUB

Founded 1920

Affiliated to the South East Region

Chairman: Mr Mark Mendoza

Secretary: Mrs Amanda Aldridge

Dear

Welcome to Redhill and Reigate Marlins Swimming Club. We hope you will have an enjoyable and happy time as a parent of a member of our club and that you make many new friends and enjoy watching the training and competitions with us. As a parent, you have been given a letter, which includes details of your child's training times. This letter is to give you some additional information you may find helpful now or in the future.

Coaching

We, as an ASA accredited Swim21 club are committed to help your child enjoy their training; learn to train hard and to achieve their full potential. The coaches and teachers are here to help your child do that and have been trained to do so in a safe and proper manner. You should soon get to know your coach and if you have any concerns about training do talk to your coach or a member of the committee.

Safeguarding

You may wonder what we mean by Safeguarding. Basically alongside our wish for your child to enjoy and succeed at their swimming, we want to ensure they are safe and happy in the club and that we act upon anything that prevents that. That is what we call safeguarding our members. You may ask what they are being safeguarded from.

So by way of an example we want to make sure they are not being:

- Bullied
- Treated differently to others
- Hurt by another person on purpose
- Ignored

Preventing such behaviour is very important to us as a club and to achieve that we have a safeguarding policy called Wavepower. If you want to have a look at Wavepower the club Welfare Officer has a copy or it can be viewed and downloaded from the club website. Wavepower has a section (Section 5) specifically for swimmers.

We know any bullying or poor behaviour towards your child would make them feel unhappy so please do not feel they have to just put up with it. While we will do all we can to prevent anything happening it is important if something or someone causes them to be unhappy you must tell someone. Tell your coach / teacher, the Club Welfare Officer or any other committee member you feel happy to speak to. Any issues you raise will be dealt with.

To assist you here are some helpful details of how you can raise concerns:

- Tell your coach / teacher and committee member.
- Your club Welfare Officer is Tracey Howes. She can be contacted via email at welfare@marlinsswimmingclub.co.uk. She will deal with any concerns you have.
- The ASA also have a helpline called Swimline if you want to tell someone but not anyone in the club. The number is 0808 100 4001. You will be asked to leave a number at which you can be contacted in the next 24 hours. If you feel you cannot wait that long for someone to talk to you hang on and you will be put through to the NCPCC / Child Line helpline number who will answer your call immediately.
- Child Power is an ASA section of the ASA website just for young people. It has a message link that you can send a concern in writing to the ASA Safeguarding Team who will then help you with whatever issue you have raised.
- There is a link to the Child Power Leaflet. You can use the Your Voice section to put down your concern in writing and give to a parent or trusted adult in the club if you can't tell anyone directly.

Codes of conduct

Just as we expect others to behave properly to you we expect parents and all our swimmers to behave in an appropriate manner to their coaches, all club helpers, fellow swimmers and all adults and young people you have contact within the club environment. We have a code of conduct that you and your child will be asked to sign and return to the club. If you are unsure about any aspect of the code of conduct please feel free to ask.

We hope you will have a very happy and successful time as a parent of a member of Redhill and Reigate Marlins Swimming Club.

Yours sincerely

Mark Mendoza

Club Chairman, Redhill and Reigate Marlins Swimming Club
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